Sector-Specific Guide

# **Business**

DRAFT 2007-2008





# **Contents**

Α.	Overview	2
B.	Advantages of Earning a Specialist High Skills Major (SHSM) in Business	3
C.	Required Components for the SHSM-Business	5
D.	Pathways for the SHSM–Business	12
E.	Occupations in the Business Sector	17
F.	Postsecondary Programs and Training Related to Careers in the Business Sector	19
G.	Resources	24
Н.	Appendices	28
Pr	ogram Profiles	41

# A. Overview

The Specialist High Skills Majors (SHSM), launched in September 2006, are part of the Student Success Strategy initiative, which focuses on expanding quality learning opportunities and supporting success for all students. The SHSM is a ministry-approved specialized program that allows students to focus their learning on a specific economic sector while meeting the requirements for the Ontario Secondary School Diploma (OSSD). This career-focused program is also designed to help prepare students to make the transition from secondary school to apprenticeship training, college, university, or the workplace. An SHSM enables students to gain sector-specific skills and knowledge in the context of engaging, career-related learning environments and helps them focus on graduation and on pursuing their chosen postsecondary goals.

The ministry has published the *Specialist High Skills Major Implementation Guide*, as well as sector-specific guides, like this one, for each of the SHSM economic sectors. Boards and schools are strongly encouraged to refer to the *SHSM Implementation Guide* along with the SHSM sector-specific guides when planning and implementing an SHSM.

This guide provides information about the five required components of the SHSM-Business, sample pathways for the SHSM, examples of postsecondary programs in the sector, a list of resources, and profiles of the programs that were being offered in Ontario schools in 2007–08.

# B. Advantages of Earning a Specialist High Skills Major (SHSM) in Business

In 2006, over a third of Canada's workforce of approximately 14.5 million people was employed in the fields of trade and commerce, finance and insurance, administration and support, and real estate and leasing.\* As the central pillar of Canada's economy, the business sector is bursting with opportunities, stretching from positions as accountants and clerks to administrators and retailers. As long as there is commerce, qualified and knowledgeable workers in business will find prospects either in one of Canada's prospering companies or as an entrepreneur in one of their own.

The SHSM-Business enables students to build a foundation of sector-focused knowledge and skills before graduating and entering a postsecondary destination, whether it be apprenticeship training, college, university, or an entry-level position in the workplace. Depending on local circumstances, the SHSM-Business may be designed to have a particular focus – for example, on entrepreneurship, finance, accounting, retail, marketing, international business, business leadership, information and communication technology, economics, management and administration, or event planning.

Pursuing the Specialist High Skills Major-Business enables students to:

- customize their secondary school education to suit their interests and talents while meeting the requirements for the OSSD;
- select a bundle of 9 or 10 required credits focused on sector-specific knowledge and skills that are:
  - valued by the business sector and postsecondary educational institutions;
  - designed to help prepare students for a postsecondary destination of their choice in this economic sector;
  - designed with the flexibility to allow students to shift between pathways (e.g., switch from a pathway leading to college to an apprenticeship pathway) or to discontinue the SHSM program should their career plans change in Grade 11 or 12;
- provide evidence of achievement of the required components of the SHSM (e.g., sector-recognized certifications) for prospective employers and postsecondary educational institutions;
- explore, identify, and refine career goals to make informed decisions about their postsecondary options;

<sup>\*</sup> Statistics Canada, Survey of Employment, Earning and Hours, 2007at www.statcan.ca/english/freepub/72-002-XIB/72-002-XIB2007005.pdf.

- take part in "reach ahead" experiences that will help them gain confidence in their ability to be successful, refine skills and work habits, and make an informed choice about future careers and next steps;
- develop Essential Skills and work habits that are required in the sector, and have their performance of those skills and work habits assessed and documented, using tools connected with the Ontario Skills Passport;
- access resources, equipment, and expertise that may not be available in their secondary school.

# C. Required Components for the SHSM–Business

#### Required Components for the SHSM-Business

- 1. a bundle of 9 or 10 Grade 11 and Grade 12 credits that includes:
  - i) 4 business major credits that provide sector-specific knowledge and skills;
  - 3 other required credits in the workplace pathway, and 4 other required credits in all other pathways, from the Ontario curriculum, in English and mathematics. In these courses, some expectations are met through learning activities contextualized to the business sector;
  - iii) 2 cooperative education credits that provide authentic learning experiences in a workplace setting, enabling students to refine, extend, apply, and practise sector-specific knowledge and skills
- 6 sector-recognized certifications and/or training courses/programs (4 compulsory and a choice of 2 from a list of additional certifications and training courses/programs)
- 3. experiential learning activities within the sector
- 4. "reach ahead" experiences connected with the student's postsecondary pathway
- development of Essential Skills and work habits required in the sector, and use of the Ontario Skills Passport (OSP) for purposes of documentation

Students earning an SHSM receive an OSSD with the red SHSM seal, as well as an SHSM Record that documents the student's achievement of the required components.

The five required components for an SHSM diploma designation are designed to give students a rich and varied range of curriculum-based and experiential learning experiences, as a foundation for making a successful transition to their chosen postsecondary education or training program or occupation.

Local circumstances, such as facilities and equipment, staff qualifications, partnerships, and agreements, determine how the SHSM's required components can be offered to students. Depending on these circumstances, the components may be delivered in a secondary school, college, training centre, other approved site, or a combination of these delivery settings. See the SHSM Implementation Guide for more information on delivery models.

No substitutions for any of the five required components of an SHSM are permitted.

#### I. Bundled Credits

Each SHSM has a bundle of credits that consists of major credits, other required credits, and cooperative education credits. The bundle for the SHSM-Business consists of:

- i) 4 major credits;
- ii) 4 other required credits in the apprenticeship training, college, and university pathways; 3 other required credits in the workplace pathway;\*
- iii) 2 cooperative education credits.

The credits in the bundle prepare students for one of four postsecondary options – apprenticeship training, college, university, or the workplace.

### i) Major credits

Each SHSM has four major credits that enable students to build a foundation of sectorfocused knowledge and skills. The major credits may be:

- · credits for Ontario curriculum courses;
- credits for ministry-approved locally developed courses (LDCs); or
- · dual credits, which are subject to their own approval policies and procedures.

An SHSM can be designed to focus on a specific area within the given sector – for example, the SHSM–Business can focus on entrepreneurship, marketing, accounting, or some other area of business. This focus is achieved through the selection of the four major credits in the bundle. Depending on local circumstances, boards may elect to offer one or more variants of the SHSM in a given sector, each with a particular area of focus. Where a choice of focus areas is offered, students are required to select one.

#### ii) Other required credits

In addition to the major credits, each SHSM includes other required credits from the Ontario curriculum. (In the SHSM–Business, the other required credits are in English and mathematics.) These courses are delivered by the teachers of the required subjects, and involve the use of contextualized learning activities (CLAs), which enable students to connect their learning in these courses to their SHSM sector. CLAs are based on curriculum expectations from the required course. One or more CLAs, totalling a minimum of six hours in length, must be incorporated into each required course. (A CLA template is provided in Appendix A.)

#### iii) Cooperative education credits

Cooperative education provides authentic learning experiences in a workplace setting that enable students to refine, extend, apply, and practise the sector-specific knowledge and skills acquired in the bundle of credits. Each SHSM requires that students complete a minimum of two credits in cooperative education linked to the major credits. (More than two credits are recommended, if the student's timetable permits.)

Students may earn their minimum of two cooperative education credits in Grade 11 and/or Grade 12, as a single credit in each grade or a double credit in one grade. (Students in the university pathway, however, are advised to complete their cooperative education credits in Grade 11, in order to allow room in their timetables in Grade 12 for credits needed to meet university entrance requirements.) Depending on local circumstances, students may have to complete their cooperative education credits through continuing education, in the summer, or through virtual cooperative education. See Cooperative Education and Other Forms of Experiential Learning: Policies and Procedures for Ontario Secondary Schools, 2000.

### Summary of the Required Credits in the Bundle for the SHSM-Business

The required credits in the bundle for the SHSM-Business are identified in the table below. No substitutions for the credits in the bundle are allowed, and the credits must be at the specified grade level. School boards are required to submit for ministry approval their proposed pathway chart for each SHSM offered by their schools, indicating the credits in each bundle by pathway and, where applicable, by area of focus. Once a credit bundle is approved, the board may not change any of the credits in the bundle for that school year.

#### Required Credits in the Bundle for the SHSM-Business

Credits	Apprenticeship Training		College		University		Workplace	
	Gr. 11	Gr. 12	Gr. 11	Gr. 12	Gr. 11	Gr. 12	Gr. 11	Gr. 12
Business Major	2	2	2	2	2	2	2	2
English	1	1	1	1	1	1	1	1
Mathematics	1	1	1	1	1	1	1	
Cooperative Education		2		2		2		2
Total number of credits	1	0	1	0	1	0		9

A pathways chart is given on page 14, showing subjects and courses that students could take to explore the SHSM-Business in Grades 9 and 10, and courses they would have to take in Grades 11 and 12 to complete this specialized program. Sample bundles of credits that would meet the requirements for the SHSM-Business in two areas of focus – accounting and entrepreneurship – are provided in the charts on pages 15 and 16.

## 2. Sector-Recognized Certification and Training

Sector-recognized certifications and training courses/programs, including those addressing safety, are important for students who are working towards the SHSM and provide them with an advantage when they are entering the workforce, whatever their chosen career goal may be.

Certification and training courses/programs must:

- be delivered by a certified trainer a person recognized by the certification provider
  or by the sector as an authority. (This requirement does not apply to WHMIS.);
- · include an assessment and evaluation component;
- include, wherever possible, documentation such as a certificate or other proof of completion for the student's portfolio and the student's SHSM Record. The SHSM Record will indicate the title of each certification earned or training course/program completed, the number of hours involved, and the date the certification/training was completed.

The SHSM in business requires students to complete six (6) sector-recognized certifications and/or training courses/programs. Of these, four (4) are compulsory and the remaining two (2) are to be chosen from the list in the following chart. These requirements are summarized below:

SHSM-Business: Sector-Recognized Certification and Training

Four (4) compulsory							
Cardio-Pulmonary Resuscitation (CPR)	Standard First Aid	customer service	generic (i.e., not site- specific) instruction about the Workplace Hazardous Materials Information System (WHMIS)				
	Two (2) from	the list below					
counterfeit detection	ergonomics	office health and safety	a personality inventory				
retail representative	successful exhibiting	Summer Company Program					

**Note:** Items that are capitalized are the *proper names* of specific certifications or training courses/programs that are appropriate for the SHSM. Items that are lowercased are names of the areas or categories within which specific certification or training courses/programs should be selected by the school or board.

Boards and schools may provide opportunities for students to complete additional training.

No substitutions for items in the above lists or changes in the *number* of required certifications and training courses/programs are permitted.

### 3. Experiential Learning Activities

The SHSM experiential learning requirement consists of planned learning activities that take place outside the traditional classroom setting. Experiential learning, which can include job shadowing, job twinning, work experience, virtual work experience, and cooperative education (see Appendix B), enables students enrolled in the SHSM to find out about opportunities available to them in connection with the careers that interest them.

Experiential learning activities give students opportunities to explore, observe, participate in, and reflect on a variety of sector-specific experiences and careers. They also enable students to increase their awareness of, and develop, the Essential Skills and work habits required in the sector, and have their performance of those skills and habits assessed and documented, using tools connected with the Ontario Skills Passport. An experiential assignment or task could require students to identify examples of how the Essential Skills are applied in administrative and management occupations (e.g., retail sales associate, accountant) in a business.

Experiential learning opportunities could include:

- one-on-one observation of a cooperative education student in a placement in the business sector (example of job twinning);
- · a day-long observation of a business person (example of job shadowing);
- a one- or two-week work experience with a member of a business association or a professional in the sector (example of work experience);
- attendance at college or university classes in the student's area of interest;
- attendance at a retail show (e.g., home show or craft show), conference, or workshop focusing on the business sector;
- participation in a local, provincial, or national contest or competition with a focus on business:
- · a tour of the local Chamber of Commerce.

An experiential learning activity connected with the student's postsecondary pathway can be considered a "reach ahead" experience (see section 4, below). For example, job shadowing an accountant in a local business would be an experiential learning activity for all students in a Business SHSM, but it could also be a "reach ahead" activity for a student considering a career as an accountant. Note, however, that the activity can be recorded *only once* on the student's SHSM Record – as either an experiential learning activity or a "reach ahead" experience. This restriction reflects the expectation, described earlier, that the student's SHSM program will offer a rich and varied range of experiential learning opportunities.

Cooperative education is also a form of experiential learning. However, for the purposes of the SHSM program requirements and the student's SHSM Record, the two cooperative education credits must be counted as part of the SHSM bundled credit requirement.

Experiential learning placements for students must be arranged by the school and must meet the following requirements:

- A placement must be assessed by a teacher before the student is assigned to it
  to ensure that the placement offers a positive learning environment and a safe
  workplace. (See Cooperative Education and Other Forms of Experiential Learning:
  Policies and Procedures for Ontario Secondary Schools, 2000. Available online at
  www.edu.gov.on.ca/eng/document/curricul/secondary/coop/cooped.pdf.)
- A placement must have Workplace Safety and Insurance Board coverage through the ministry or the workplace. (See Policy/Program Memorandum No. 76A, September 27, 2000; excerpted in Appendix B of the SHSM Implementation Guide.)

For more information consult *Live Safe! Work Smart! Appendix for Cooperative Education and Other Forms of Experiential Learning*, at www.livesafeworksmart.net/english/coop/coop\_appdx.htm.

For a summary of the regulations governing age requirements for working in and/or visiting workplaces in Ontario, see Appendix C.

### 4. "Reach Ahead" Experiences

Students in the SHSM in business must have learning experiences connected with their postsecondary pathway. "Reach ahead" experiences can range from visiting a college to investigate the program a student is considering, to sitting in on university classes in a student's field of interest, to discussing the postsecondary education, training, and experiences of someone in the occupation a student is interested in. These experiences can vary in length – from a few hours to the time necessary for a full course. Examples include:

- · Workplace: interviewing a clerk at a local retail business
- Apprenticeship training: assisting a special events planner for a day
- College: monitoring college classes in the student's area of interest in business for a day
- · University: spending a day touring the business faculty at a university
- All pathways: attending a conference or trade show hosted by a Chamber of Commerce

Every "reach ahead" experience should have an assignment or task associated with it. For example, the assignment for a student considering an apprenticeship pathway could be to interview a special events coordinator to discover details about his or her training, and to write a report summarizing the events coordinator's answers.

# 5. Development of Essential Skills and Work Habits, and Use of the Ontario Skills Passport (OSP) for Purposes of Documentation

Human Resources and Social Development Canada (HRSDC) has identified and validated the Essential Skills that people need for life, learning, and work. Essential Skills are foundational skills that make it possible to learn technical skills and other job- or workplace-specific skills.

They are skills that enable people to perform tasks required in their jobs and to participate fully in the workplace and in the community. These Essential Skills are transferable from school to work, job to job, and sector to sector. The Ministry of Education and the Ministry of Training, Colleges and Universities have developed the Ontario Skills Passport (OSP) on the basis of the HRSDC's Essential Skills. The OSP also incorporates work habits that are beneficial not only for work but also for life and learning. The skills and work habits included in the OSP are as follows:

Essential Skills	Work Habits
<ul> <li>Reading Text</li> <li>Writing</li> <li>Document Use</li> <li>Computer Use</li> <li>Oral Communication</li> <li>Numeracy</li> <li>Money Math</li> <li>Scheduling or Budgeting and Accounting</li> <li>Measurement and Calculation</li> <li>Data Analysis</li> <li>Numerical Estimation</li> <li>Thinking Skills</li> <li>Job Task Planning and Organizing</li> <li>Decision Making</li> <li>Problem Solving</li> <li>Finding Information</li> </ul>	<ul> <li>Working Safely</li> <li>Teamwork</li> <li>Reliability</li> <li>Organization</li> <li>Working Independently</li> <li>Initiative</li> <li>Self-Advocacy</li> <li>Customer Service</li> <li>Entrepreneurship</li> </ul>

The Ontario Skills Passport provides clear descriptions of Essential Skills that are used in nearly all occupations and of work habits that are important for success in the workplace. The OSP provides a common language that helps students build competence and confidence and make connections between school and their prospective careers. The OSP also provides employers with a consistent method of assessing the student's demonstration of these skills and work habits in the workplace.

Sector representatives consulted on the development of the SHSMs emphasized the importance of the Essential Skills and work habits included in the OSP. Students pursuing an SHSM-Business track their development of Essential Skills and work habits in their OSP Work Plan throughout their experiential learning activities (including cooperative education placements and "reach ahead" experiences). In consultation with the teacher, employers assess each student's demonstration of Essential Skills and work habits identified in the OSP and record their assessments in the student's OSP Work Plan.

See the SHSM Implementation Guide for more information about the OSP and how it can be used in connection with an SHSM program. The OSP website (http://skills.edu.gov.on.ca) also offers resources for the use of the OSP in SHSM programs.

# D. Pathways for the SHSM-Business

This section contains the following:

- ideas that schools and boards can use to promote awareness and exploration of the SHSM-Business among students and to help students as they make the decision to specialize in this program
- · a chart showing a pathways template for completing the SHSM-Business
- charts containing sample bundles of credits for the SHSM-Business, with a focus on accounting and entrepreneurship

# Strategies for Promoting and Suggestions for Planning the SHSM-Business

Grades 7 and 8: Awareness

The following are examples of strategies that boards and schools can use to build Grade 7 and 8 students' awareness of the SHSM program:

- organize field trips, competitions, and activities in the community that are specific to the SHSM
- · host presentations or talks on careers with guest speakers and mentors from the sector
- · hold a summer program sponsored by the sector before students enter secondary school
- organize experiences at a secondary school in the program related to this sector
- invite current SHSM-Business students to share their experiences

#### Grades 9 and 10: Exploration

Students who are considering pursuing the SHSM–Business can be encouraged to enrol in the following courses to become better informed about careers and postsecondary options related to the business sector:

- Introduction to Business: A Grade 9 course recommended for all SHSM pathways that
  have a business focus. It provides students with opportunities to explore a variety of
  business topics by engaging in activities related to them.
- Career Studies (compulsory) and Discovering the Workplace: Some of the expectations
  in these Grade 10 courses provide opportunities for students to explore occupations
  and other postsecondary options in the sector and to participate in experiential
  learning activities.

Information and Communication Technology in Business: Recommended for any
Grade 10 student who is considering entering an SHSM-Business. It provides students
with opportunities to explore the business sector, identify personal interests and
aptitudes, and investigate the SHSM-Business.

#### Grades 11 and 12: Specialization

Students acquire the sector-specific knowledge and skills required to earn their OSSD with an SHSM-Business by completing its five required components. Students and their parents/guardians are encouraged to consult with guidance counsellors and teachers to select the courses that will enable them to pursue their goals.

Students pursuing an apprenticeship pathway should consider the Ontario Youth Apprenticeship Program (OYAP), which enables them to start an apprenticeship while earning their OSSD.

## Pathways Template for the SHSM-Business

- Shaded boxes required credits in the bundle for the SHSM–Business
   (C) compulsory credits for the OSSD
   (R) courses that are recommended in light of the student's pathway and career interests

Grade 9 Exploration	Grade 10 Exploration	The state of the s		College Pathway Specialization		University Pathway Specialization		Workplace Pathway Specialization	
		Grade 11	Grade 12	Grade 11	Grade 12	Grade 11	Grade 12	Grade 11	Grade 12
An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit
(C) English	(C) English	(C) English	(C) English	(C) English	(C) English	(C) English	(C) English	(C) English	(C) English
(C) Mathematics	(C) Mathematics	(C) Mathematics	Mathematics	(C) Mathematics	Mathematics	(C) Mathematics	Mathematics	(C) Mathematics	(R) Mathematics
(C) Science	(C) Science	Additional Business Studies or related credit	(R) Additional Business Studies or related credit	(R) Additional Business Studies or related credit	(R) Additional Business Studies <i>or</i> related credit	(R) Additional Business Studies or related credit	(R) Additional Business Studies or related credit	(R) Additional Business Studies credit	An optional or a compulsory credi
(C) Geography of Canada	(C) Canadian History	Business Major	Business Major	Business Major	Business Major	Business Major	Business Major	Business Major	Business Major
(C) Core French	(C) Career Studies/ Civics	Business Major	Business Major	Business Major	Business Major	Business Major	Business Major	Business Major	Business Major
(C) Healthy Active Living Education	(C) The Arts	May be used as a (C) Cooperative Education either Gr. 11 or Gr. 1		May be used as a (C) Cooperative Education either Gr. 11 or Gr.		May be used as a (C) Cooperative Education recommended in Gr. 1		May be used as a (C) Cooperative Education in either Gr. 11 or Gr.	
(R) Introduction to Business	(R) Business Studies credit	An optional or a compulsory credit	(R) Cooperative Education	An optional or a compulsory credit	Cooperative Education or Communications Technology	An optional or a compulsory credit	An optional or a compulsory credit	Cooperative Education or Communications Technology	(R) Cooperative Education or Communications Technology

<sup>\*</sup> Students in the university pathway are advised to complete their cooperative education credits in Grade 11, in order to allow room in their timetables in Grade 12 for credits needed to meet university entrance requirements.

### Sample Bundles of Credits for the SHSM-Business: Accounting Focus

- Shaded boxes required credits in the bundle for the SHSM–Business
   (C) compulsory credits for the OSSD
   (R) courses that are recommended in light of the student's pathway and career interests
- The letters C, E, M, O, and U at the end of course codes indicate the following types of courses: C college preparation; E workplace preparation; M university/college preparation; O open; U university preparation
- A list of all courses that are approved for inclusion in the bundle of credits for an SHSM-Business is available on the Ministry of Education website, at www.edu.gov.on.ca.

<b>Apprenticeship Training</b>	Pathway	College Pathway		University Pathway		Workplace Pathway	
Grade 11	Grade 12	Grade 11	Grade 12	Grade 11	Grade 12	Grade 11	Grade 12
An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit
(C) ENG3C English	(C) ENG4C English	(C) ENG3C English	(C) ENG4C English	(C) ENG3U English	(C) ENG4U English	(C) ENG3E English	(C) ENG4E English
(C) MBF3C Foundations for College Mathematics	MAP4C Foundations for College Mathematics	MBF3C Foundations for College Mathematics	MAP4C Foundations for College Mathematics	(C) MCR3U Functions	MDM4U Mathematics of Data Management	MEL3E Mathematics for Work and Everyday Life	(R) MEL4E Mathematics for Work and Everyday Life
(R) HIP3E Managing Personal Resources	(R) BDV4C Entrepreneurship: Venture Planning in an Electronic Age	(R) HIR3C Managing Personal and Family Resources	(R) BDV4C Entrepreneurship: Venture Planning in an Electronic Age	(R) CIE3M The Individual and the Economy	(R) CIA4U Analysing Current Economic Issues	(R) HIP3E Managing Personal Resources	GLN40 Navigating the Workplace
Business Major BMI3C Marketing: Goods, Services, Events	Business Major BAN4E Accounting for a Small Business	Business Major BMI3C Marketing: Goods, Services, Events	Business Major BAT4M Financial Accounting Principles	Business Major BAF3M Financial Accounting Fundamentals	Business Major BAT4M Financial Accounting Principles	Business Major BAI3E Accounting Essentials	Business Major BAN4E Accounting for a Small Business
Business Major BAI3E Accounting Essentials	Business Major BOG4E Business Leadership: Becoming a Manager	Business Major BAF3M Financial Accounting Fundamentals	Business Major BOH4M Business Leadership: Management Fundamentals	Business Major BDI3C Entrepreneurship: The Venture	Business Major BOH4M Business Leadership: Management Fundamentals	Business Major BMX3E Marketing: Retail and Service	Business Major BOG4E Business Leadership: Becoming a Manager
May be used as a (C) Cooperative Education (2 in either Gr. 11 or Gr. 12	credits)	May be used as a (C) Cooperative Education (2 in either Gr. 11 or Gr. 12	credits)	May be used as a (C) Cooperative Education (2 recommended in Gr. 11*	credits)	May be used as a (C) Cooperative Education (2 of in either Gr. 11 or Gr. 12	credits)
BTA3O Information and Communication Technology: The Digital Environment	(R) EBT40 Communication in the World of Business and Technology	BTA30 Information and Communication Technology: The Digital Environment	(H) EBT4O Communication in the World of Business and Technology	CLU3M Understanding Canadian Law or TGJ3M Communications Technology	CLN4U Canadian and International Law or MCV4U Calculus and Vectors	TGJ3E Communications Technology or BTA3O Information and Communication Technology: The Digital Environment	(R) EBT4O Communication in the World of Business and Technology

<sup>\*</sup> Students in the university pathway are advised to complete their cooperative education credits in Grade 11, in order to allow room in their timetables in Grade 12 for credits needed to meet university entrance requirements.

## Sample Bundles of Credits for the SHSM-Business: Entrepreneurship Focus

- Shaded boxes required credits in the bundle for the SHSM–Business
   (C) compulsory credits for the OSSD
   (R) courses that are recommended in light of the student's pathway and career interests
- The letters C, E, M, O, and U at the end of course codes indicate the following types of courses: C college preparation; E workplace preparation; M university/college preparation; O open; U university preparation
- A list of all courses that are approved for inclusion in the bundle of credits for an SHSM-Business is available on the Ministry of Education website, at www.edu.gov.on.ca.

<b>Apprenticeship Training</b>	Pathway	College Pathway		University Pathway		Workplace Pathway	
Grade 11	Grade 12	Grade 11	Grade 12	Grade 11	Grade 12	Grade 11	Grade 12
An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit	An optional or a compulsory credit
(C) ENG3C English	(C) ENG4C English	(C) ENG3C English	(C) ENG4C English	(C) ENG3U English	(C) ENG4U English	(C) ENG3E English	ENG4E English
MBF3C Foundations for College Mathematics	MAP4C Foundations for College Mathematics	(C) MBF3C Foundations for College Mathematics	MAP4C Foundations for College Mathematics	(C) MCR3U Functions	MDM4U Mathematics of Data Management	(C) MEL3E Mathematics for Work and Everyday Life	(R) MEL4E Mathematics for Work and Everyday Life
(R) BAI3E Accounting Essentials	(R) BAN4E Accounting for a Small Business	(R) BAF3M Financial Accounting Fundamentals	BTX4C Information and Communication Technology: Multimedia Solutions	(R) CIE3M The Individual and the Economy	(R) CIA4U Analysing Current Economic Issues	(R) BAI3E Accounting Essentials	GLN40 Navigating the Workplace
Business Major BDI3C Entrepreneurship: The Venture	Business Major BDV4C Entrepreneurship: Venture Planning in an Electronic Age	Business Major BDI3C Entrepreneurship: The Venture	Business Major BDV4C Entrepreneurship: Venture Planning in an Electronic Age	Business Major BDI3C Entrepreneurship: The Venture	Business Major BOH4M Business Leadership: Management Fundamentals	Business Major BMX3E Marketing: Retail and Service	Business Major BOG4E Business Leadership: Becoming a Manager
Business Major BMI3C Marketing: Goods, Services, Events	Business Major BOG4E Business Leadership: Becoming a Manager	Business Major BMI3C Marketing: Goods, Services, Events	Business Major BOH4M Business Leadership: Management Fundamentals	Business Major BAF3M Financial Accounting Fundamentals	Business Major BAT4M Financial Accounting Principles	Business Major BDP 30 Entrepreneurship: The Enterprising Person	Business Major BTX4E Information and Communication Technology in the Workplace
May be used as a (C) Cooperative Education (2 in either Gr. 11 or Gr. 12	credits)	May be used as a (C) Cooperative Education (2 in either Gr. 11 or Gr. 12	credits)	May be used as a (C) Cooperative Education (2 recommended in Gr. 11*	credits)	May be used as a (C) Cooperative Education (2 cin either Gr. 11 or Gr. 12	redits)
HIR3C Managing Personal and Family Resources or TGJ3E Communications Technology	(R) EBT4O Communication in the World of Business and Technology	HIR3C Managing Personal and Family Resources or TGJ3M Communications Technology	(R) EBT4O Communication in the World of Business and Technology	CLU3M Understanding Canadian Law or TGJ3M Communications Technology	CLN4U Canadian and International Law or MCV4U Calculus and Vectors	TGJ3E Communications Technology or BTA3O Information and Communication Technology: The Digital Environment	(R) EBT40 Communication in the World of Business and Technology

<sup>\*</sup> Students in the university pathway are advised to complete their cooperative education credits in Grade 11, in order to allow room in their timetables in Grade 12 for credits needed to meet university entrance requirements.

# E. Occupations in the Business Sector

The National Occupational Classification (NOC) is a system that describes and classifies all occupations in Canada using four-digit codes called National Occupation Codes (NOCs). This system and the codes are the authoritative source for occupational information in Canada. Entering one of these four-digit codes in the "Quick Search" on the NOC website (http://www23.hrdc-drhc.gc.ca/2001/e/ generic/ welcome.shtml) provides occupational information related to that career.

For more information on occupations, go to the Ontario Skills Passport website (http://skills.edu.gov.on.ca), click on "Occupations and Tasks" in the navigation bar, select "Sorted by NOC", and click on the "Sample Workplace Tasks" checkmark for one of the occupations to view a description of the occupation, an overview of the Essential Skills required in the occupation, a list of sample tasks for the occupation, and assessment tools and other career and employment information related to the occupation.

The following are examples of occupations in the business sector, with corresponding NOC codes, sorted according to the type of postsecondary education or training the occupations would normally require.

Note: Some of the names of occupations given below may differ slightly from the names in the NOC. The names listed here reflect common usage by institutions and organizations in this sector in Ontario.

#### Apprenticeship Training

- Hardware, Lumber, and Building Materials Retailer 6421
- Parts Technician 1472
- Special Events Coordinator 1226

#### College

- Accounting and Related Clerk 1431
- Administrative Clerk 1441
- Administrative Officer 1221
- Assessor, Valuator, and Appraiser 1235
- Banking, Insurance, and Other Financial Clerk 1434
- Bookkeeper 1231
- Conference and Event Planner 1226
- Court Officer and Justice of the Peace 1227
- Desktop Publishing Operator and Related Occupations 1423
- Insurance Adjuster and Claims Examiner 1233
- Legal Secretary 1242

#### College (continued)

- Personnel and Recruitment Officer 1223
- Personnel Clerk 1442
- Professional in Business Service 1122
- · Purchasing Agent and Officer 1225
- Retail and Wholesale Buyer 6233
- Secretary (except Legal and Medical) 1241
- Social Policy Researcher, Consultant, and Program Officer 4164
- Specialist in Human Resources 1121
- Supervisor, Finance and Insurance Clerks 1212
- Supervisor Recording, Distributing, and Scheduling 1215

#### University

 Business Development Officer and Marketing Researcher and Consultant 4163

specialist might skills thator-posities:

- Economist and Economic Policy Researcher and Analyst 4162
- Executive Assistant 1222
- Financial and Investment Analyst 1112
- · Financial Auditor and Accountant 1111
- · Mathematician, Statistician, and Actuary 2161
- Professional Occupation in Business Services 1122
- Securities Agent, Investment Dealer, and Broker 1113
- Social Policy Researcher, Consultant, and Program Officer 4164
- Specialist in Human Resources 1121

#### Workplace

- · Accounting and Related Clerk 1431
- Administrative Clerk 1441
- Banking, Insurance, and Other Financial Clerk 1434
- Court Clerk 1443
- Customer Service Representative Financial Services 1433
- · Customs, Ship, and Other Broker 1236
- · General Office Clerk 1411
- Payroll Clerk 1432
- Personnel Clerk 1442
- · Postal or Mail Clerk 1461
- Purchasing and Inventory Clerk 1474
- Real Estate Agent and Salesperson 6232
- · Receptionist, Admitting Clerk 1414
- Records Management and Filing Clerk 1413
- Retail and Wholesale Buyer 6233
- Retail Salesperson and Sales Clerk 6421
- Storekeeper and Parts Clerk 1472

# F. Postsecondary Programs and Training Related to Careers in the Business Sector

The following are examples of programs and training related to careers in the business sector and the accreditations or types of accreditation each results in:

### **Apprenticeship Training**

Construction Materials Retailer Certificate of Apprenticeship/
Certificate of Qualification

Hardware, Lumber, and Building Materials Retailer Certificate of Apprenticeship/ Certificate of Oualification

Special Events Coordinator Certificate of Apprenticeship/

Certificate of Qualification

#### College

Accounting and Finance Diploma, advanced diploma, and bachelor's degree

Accounting Business Systems Diploma

Administrative Assistant Diploma

Advertising – Integrated Marketing Diploma
Communications, Media Sales, Media Marketing

Advertising and Graphic Design Diploma

and Sales, Creative Media, Graphic Design

Bachelor of Applied Business (in a wide range of areas, such as Fashion, Human Resources,
Golf Tourism)

Bachelor's degree

Business – Insurance, Accounting, Marketing, Diploma Information Systems

Business Administration Diploma or advanced diploma

Business Administration - Automotive Marketing, Accounting, General, Marketing, Finance, Materials and Operations Management, Information Systems, International Business, Human Resources, Financial Planning, Management Studies, Materials Management and Distribution, Professional Golf

Diploma, advanced diploma, and bachelor's degree

**Business Computer Systems** 

**Business Operations** 

**Business Skills and Marketing** 

Community Economic and Social Development Administration

Corporate Communications/Public Relations

E-Business Administration

E-Business Supply Chain Management

E-Commerce Management

Economics

**Event Management** 

**Fashion Business** 

Financial Planning, Financial Services

General Business

**Human Relations Management** 

**Human Resources Management** 

International Accounting and Finance

International Business

Marketing Administration

Materials and Operations Management

Office Administration - Executive, General,

Legal, Medical

**Professional Accounting** 

Professional Financial Service, Medical Intensive

Public Institution Management and Administration

**Public Relations** 

Diploma

Diploma

Diploma

Diploma

Advanced diploma and bachelor's

degree

Diploma

Bachelor's degree

Diploma

Bachelor's degree

Diploma

Diploma

Diploma and bachelor's degree

Diploma and advanced diploma

Diploma

Advanced diploma

Bachelor's degree

Diploma and bachelor's degree

Diploma, advanced diploma,

and graduate certificate

Advanced diploma

Certificate

Diploma

Diploma

Diploma

Diploma

Small Business and Entrepreneurship Diploma
Small Business Management Diploma
Sports Business Management Diploma

#### University

Accounting Bachelor's degree Accounting and Financial Management Bachelor's degree Administrative Studies/Commercial Studies Bachelor's degree Advertising Design Bachelor's degree **Business Administration** Bachelor's degree **Business and Computer Science** Bachelor's degree **Business and Mathematics** Bachelor's degree **Business Communications** Bachelor's degree Commerce Bachelor's degree Commerce and Computer Science Bachelor's degree Commerce and Finance Bachelor's degree E-Business Bachelor's degree E-Commerce Bachelor's degree **Economics** Bachelor's degree **Economics and Business** Bachelor's degree **Economics and Finance** Bachelor's degree **Entrepreneurial Management** Bachelor's degree Entrepreneurship Bachelor's degree **Environment and Business** Bachelor's degree **Finance** Bachelor's degree **Financial Mathematics** Bachelor's degree Housing and Real Estate Management Bachelor's degree Human Resources Management/Industrial Relations Bachelor's degree International Business/International Economics Bachelor's degree Bachelor's degree International Investment Finance and Banking International Management Bachelor's degree International Trade Bachelor's degree

Management Economics/Industry and Finance	Bachelor's degree
Marketing	Bachelor's degree
Mathematics and Business Administration	Bachelor's degree
Mathematics for Commerce	Bachelor's degree
Operational Research/Operations Management	Bachelor's degree
Organizational Studies/Leadership	Bachelor's degree
Retail Management	Bachelor's degree
Sports Administration/Sports Management	Bachelor's degree
Strategic Management in International Human Resources	Bachelor's degree
Sustainable Local Economic Development	Bachelor's degree

# Training for the Workplace

Accounting and Information Technology	Certificate
Advanced Web Development for E-Business	Certificate
Advertising Design	Certificate
Business Foundations	Certificate
Business Management	Certificate
Business Office Skills	Certificate
Communications Excellence	Certificate
Customer Service Fundamentals – Insurance	Certificate
Customer Service Leadership	Certificate
Desktop Publishing	Certificate
E-Commerce	Certificate
Human Resource Associate	Certificate
Human Resources Management	Certificate
International Marketing – Asia, Europe, Latin America	Certificate
Management	Certificate
Office Administration – General	Certificate
Retail Sales Associate	Certificate

Retail Sales Excellence	Certificate
Small Business - Office Automation	Certificate
Web-Design Development and Maintenance	Certificate
Workplace Leadership	Certificate

# G. Resources

### Associations and Other Professional Groups

All Business www.allbusiness.com

Alliance of Sector Councils www.councils.org

Certified General Accountants of Ontario www.cga-ontario.org

Certified Management Accountants of Ontario www.cma-ontario.org

Chartered Accountants of Ontario www.icao.on.ca

Conference Board of Canada www.conferenceboard.ca

Ontario Association of Business Education www.oabec.org

Coordinators

Ontario Business Educators' Association www.obea.ca

Ontario Cooperative Education Association www.ocea.on.ca

Ontario Council for Technology Education (OCTE) www.octe.on.ca

Ontario School Counsellors' Association www.osca.ca

Retail Council of Canada www.retailcouncil.org

Skills Canada www.skillscanada.com

Skills Canada-Ontario www.skillsontario.com

#### Careers

Canadian Franchise Association

Apprenticeship Search www.apprenticesearch.com

Canada Business (services for entrepreneurs) www.canadabusiness.gc.ca

Canada Job Futures www.jobfutures.ca

Canadian Business www.canadianbusiness.com

www.cfa.ca

Canadian Youth Business Foundation www.cybf.ca

Career Cruising www.careercruising.com

CBC Learning

**Employment Ontario** 

Job Bank

Ontario Prospects

Ontario Skills Passport (OSP)

Ontario WorkInfoNet

Statistics Canada

Youth Opportunities Ontario

www.cbclearning.ca

www.edu.gov.on.ca/eng/tec/

etlanding.html

www.jobbank.gc.ca

www.ontarioprospects.info

http://skills.edu.gov.on.ca

www.onwin.ca/english

www.statcan.ca

www.youthjobs.gov.on.ca

#### Education/Government

Applications of Working and Learning National Project

Canadian Foundation for Economic Education

Canadian Retail Institute

Federal Resources for Educational Excellence

Independent Learning Centre

Industry Canada

Ministry of Education

Ministry of Labour

Ministry of Research and Innovation

Ministry of Small Business and Entrepreneurship

Ministry of Training, Colleges and Universities

**NECO Young Entrepreneurship Program** 

Nortel LearniT.org

Ontario College Application Service

Ontario Universities' Application Centre

Passport to Prosperity

Site for online entrepreneurship resources

Small Business Canada

Strategis: Canada's Business and Consumer Site

Towes: How Do Your Skills Measure Up? Skill Plan

www.awal.ca/about.asp

www.cfee.org

www.retaileducation.ca

www.free.ed.gov/

www.ilc.org

www.ic.gc.ca/epic/site/ic1.nsf/

en/home

www.edu.gov.on.ca

www.labour.gov.on.ca

www.mri.gov.on.ca

www.sbe.gov.on.ca

www.edu.gov.on.ca/eng/tcu

www.neco.on.ca/en

www.nortellearnit.org

www.ontariocolleges.ca

www.ouca.ca

www.edu.gov.on.ca/passport

www.entrpreneurship.com

http://sbinfocanada.about.com

www.strategis.ic.gc.ca

http://measureup.towes.com

### Safety, Training, and Certifications

Canada Safety Council (CSC) www.safety-council.org/

Canadian Centre for Occupational Health www.ccohs.ca/

and Safety (CCOHS)

Canadian Red Cross Society www.redcross.ca

Industrial Accident Prevention Association (IAPA) www.iapa.ca

International Computers Driving Licence www.icdl.ca

Learn 2 Type www.learn2type.com

Live Safe! Work Smart! www.livesafeworksmart.net

Ontario Tourism Education Corporation (OTEC) www.otec.org

Passport to Safety www.passporttosafety.com

Prevention Dynamics www.preventiondynamics.com

Smart Serve Ontario http://smartserve.org

St. John Ambulance www.sja.ca

Successful Exhibiting www.siskindtraining.com/

newsletter.php

Virtual WHMIS www.virtualwhmis.com

Workplace Safety and Insurance Board (WSIB) www.wsib.on.ca

#### Other

#### a) Competitions

COIN Ontario CA Challenge www.ca2b.biz

DECA (Distributive Education Clubs of www.deca.ca

America) Ontario

Junior Achievement www.jacan.org

Nipissing University Stock Market Game www.nipissingu.ca/smg

Sprott Business Competition (SBC) http://esprott.carleton.ca

Wilfrid Laurier University National Secondary http://invest.wlu.ca/nss/index.html

School Competition

#### b) References

4HB www.4hb.com

Biz/ed www.bized.co.uk

Business Development Bank of Canada (BDC) www.bdc.ca

Business Week

Corporate Knights

The Globe and Mail

Intel Learning About Technology:

The Journey Inside

Investopedia

Investor Education Fund

Mazemaster

National Post

Toronto Stock Exchange

c) Software

Canadian Franchise Association

GoVenture

IBM Canada

Intuit Canada (QuickBooks, QuickTax)

Microsoft

Sage Accpac

Simply Accounting by Sage

www.businessweek.com

www.corporateknights.ca

www.theglobeandmail.com

www.intel.ca

www.investopedia.com

www.investored.ca

www.mazemaster.on.ca

www.nationalpost.com

www.tsx.com

www.cfa.ca

www.goventure.net

www.ibm.ca

www.intuiteducation.ca

www.microsoft.ca

http://sageaccpac.com

www.simplyaccounting.com

# H. Appendices

### Appendix A: Contextualized Learning Activities (CLAs) for the Specialist High Skills Majors

For the "other required credits" in the bundle of credits, students in a Specialist High Skills Major program must complete learning activities that are contextualized to the knowledge and skills relevant to the economic sector of the SHSM. Contextualized learning activities (CLAs) address curriculum expectations in these courses.

CLAs must take a minimum of 6 hours to complete. Boards may choose to develop one activity that takes 6 hours to complete or two or more activities that together take a minimum of 6 hours to complete.

This template must be used to describe the CLAs. The completed form must be submitted to the Ministry of Education for approval.

Contextualized Learning Activity (CLA) Template
Submit all material in Microsoft Word.
Contact Information
Board:
Development date:
Contact person:
Position:
Phone: ( ) Fax: ( ) E-mail:
Specialist High Skills Major
Course code and course title
Name of contextualized learning activity/activities

(continued)

#### Appendix A (continued)

Brief description of contextualized learning activity/activities	
Duration	(A minimum of 6 hours to complete the CLA(s) is required.)
Overall expectations	(Identify the overall expectation(s) to be assessed and/or evaluated through the CLA(s). Include strand title(s).)
Specific expectations	(Identify the specific expectations related to the above overall expectation(s) that are addressed in the instructional and assessment strategies of the CLA(s). Include strand title(s) and suborganizer(s).)
Essential Skills and work habits from the OSP	(List the Essential Skills and work habits from the OSP that are addressed in the CLA(s).)
Catholic graduate expectations (if applicable)	

nstructional/Assess	
Teacher's Notes (Provide suggesteachers to make sure that handous available for the activity.)	stions that will assist the teacher in delivering the CLA(s). For example, remind ts, such as authentic workplace materials/documents used by the sector, are
ontext (Describe the workplace	context for the activity/activities.)
trategies (in point form, describ tended learning. Attach all stude	ne the sequence of instructional and assessment strategies that will support the ont handouts and worksheets.)

# Assessment and Evaluation of Student Achievement - Summary

(List all assessment and evaluation strategies and tasks, based on the strategies identified in the preceding section. Attach checklists, rubrics, correction keys, etc.)

Strategies/Tasks (add rows as required)	Purpose Assessment for learning (diagnostic, formative) OR Assessment of learning (summative; for evaluation)
1.	
2.	
3.	
4.	
5.	
6.	

Additional Notes/Comments/Explanations (Provide additional suggestions for teachers that will help them deliver the CLA(s).)				
1				

Resources (List all the resources needed to support the implementation of the CLA(s).)					
Authentic Workplace Materials (e.g., blueprints, workplace manuals, specification sheets, spreadsheets)					
Human Resources					
Print					
Video/DVD					
Software					
Websites					
Other					

(List instructional, environmental, and assessment accommodations.)

Accommodations

List of Attachme (Attach all related materials	tests, rubrics.)	

### Appendix B: Forms of Experiential Learning and Related Programs

Credit Value	Description	Key Elements
none	one-on-one observation of a worker at a place of employment	<ul> <li>involves the pairing of a student with a worker in a specific occupation</li> <li>may be integrated with a credit course</li> <li>may be part of a student's school—work transition program</li> </ul>
none	one-on-one observation of a cooperative education stu- dent at his or her placement	<ul> <li>involves the pairing of a student with a cooperative education student</li> <li>may be integrated with a credit course</li> <li>may be part of a student's school— work transition program</li> </ul>
e		
none	a planned learning opportu- nity, within any credit course, that provides stu- dents with relatively short- term work experiences, usually of one or two weeks' duration and not exceeding four weeks	<ul> <li>involves a short-term, subject-related work placement</li> <li>forms an integral part of a specific credit course</li> <li>requires pre-placement orientation</li> <li>requires a personalized placement learning plan</li> </ul>
perience		
none	a simulated work experience, within any credit course, that allows students, including students who receive a special education program or services and students in rural areas, to take advantage of a greater variety of experiences than those available in the local economy	<ul> <li>involves a short-term, subject-related virtual work placement facilitated through the use of computer software and the Internet</li> <li>forms an integral part of a specific credit course</li> <li>requires pre-placement orientation</li> <li>requires a personalized placement learning plan</li> </ul>
acation		
1 credit per 110-hour cooperative education credit course successfully completed	a planned learning experi- ence, for which credits are earned, that integrates class- room theory and learning experiences at a workplace to enable students to apply and refine the knowledge and skilis acquired in a related curriculum course or a locally developed course	<ul> <li>requires a personalized placement learning plan</li> <li>involves the earning of credits</li> <li>requires 15 hours of preplacement instruction</li> <li>is monitored by the cooperative education teacher</li> <li>has a classroom and a workplace component</li> <li>involves reflective learning</li> <li>requires 7 hours of integration per co-op credit</li> </ul>
	none  none  none  none  rone  none  1 credit per 110-hour cooperative education credit course successfully	none one-on-one observation of a worker at a place of employment  none one-on-one observation of a cooperative education student at his or her placement  a planned learning opportunity, within any credit course, that provides students with relatively short-term work experiences, usually of one or two weeks' duration and not exceeding four weeks  perience  none a simulated work experience, within any credit course, that allows students, including students who receive a special education program or services and students in rural areas, to take advantage of a greater variety of experiences than those available in the local economy  acation  1 credit per 110-hour ence, for which credits are earned, that integrates classroom theory and learning credit course experiences at a workplace to enable students to apply and refine the knowledge and skills acquired in a related curriculum course or

(continued)

#### Appendix B (continued)

Length	Credit Value	Description	Key Elements
School-work tra	insition programs		
varies, but typi- cally not less than 2 years (3–4 semesters over Grades 11 and 12)	varies with type of planned workplace experience	a combination of school- and work-based education and training involving a vari- ety of learning opportunities	<ul> <li>is oriented towards students who will be entering the workforce directly after high school</li> <li>involves the development of partnerships with employers</li> <li>involves the enhancement of curriculum with input from employers</li> <li>involves the earning of cooperative education credits</li> </ul>
Ontario Youth A	Apprenticeship Pro	gram (OYAP)	
varies, but typi- cally not less than 2 years (3–4 semesters over Grades 11 and 12)	varies with opportunities	an opportunity for a student to meet diploma require- ments while participating in an apprenticeship occupation	<ul> <li>is designed for students 16 years of age and older who have already earned 16 credits towards the OSSD</li> <li>may involve the student's registration in an apprenticeship</li> <li>requires documentation by the student and trainer regarding tradespecific competencies acquired</li> <li>involves the earning of cooperative education credits</li> </ul>

(From Ontario Ministry of Education, Cooperative Education and Other Forms of Experiential Learning, Policies and Procedures for Ontario Secondary Schools, 2000, pp. 7–8)

### Appendix C: Minimum Age to Work in and Visit Ontario Workplaces<sup>1</sup>

Specialist High Skills Major <sup>2</sup>	Type of Workplace	Minimum Age to Work	Minimum Age to Visit / Conditions for Visiting <sup>3</sup>
<ul> <li>Arts and Culture</li> <li>Business</li> <li>Health and Wellness</li> <li>Hospitality and Tourism</li> </ul>	Industrial establish- ments, <sup>4</sup> such as offices, stores, arenas, restaurant serving areas	14	The regulation governing industrial establishments (Reg. 851, R.R.O. 1990) made under the OHSA sets out minimum age restrictions for workers, covering workplaces such as offices, stores, arenas, restaurants and factories. However, the regulation states that people younger than the specified minimum age to work
Business     Hospitality and Tourism     Manufacturing     Transportation	Most factories, 5 including restaurants and any commercial kitchens, automotive service garages, produce and meat preparation or shipping and receiving areas in grocery stores, laundries, and warehouses	15	the specified minimum age to work may visit (but not work in) these establishments if:  they are accompanied by a person who has attained the age of majority (i.e., 18 years of age);  they are being guided on a tour of the industrial establishment (e.g., office, store, arena, or factor they are in an area of the industrial establishment used for sales purposes; or  they are in an area of the establishment to which the public generally has access.
• Forestry	Logging operations <sup>6</sup>	16	
• Construction	Construction project <sup>7</sup>	(O. Reg. 213/91) minimum age to project. A perso construction site there. (Note that construction projework and work)	lation governing construction projects of made under the OHSA, 16 is the cowork on or to visit any construction on under the age of 16 may visit a seconly when work is not being performed at the definitions of construction and sect include a wide variety of types of places. It is important to review the fully. See note 7, below.)

All notes appear on pages 38-40.

(continued)

#### Appendix C (continued)

Specialist High Skills Major <sup>2</sup>	Type of Workplace	Minimum Age to Work	Minimum Age to Visit / Conditions for Visiting <sup>3</sup>
• Mining	Surface mines, <sup>8</sup> mining plants <sup>9</sup> Underground mine Working face of a surface mine	16 18 18	The regulation governing mines and mining plants (Reg. 854, R.R.O. 1990 made under the OHSA allows for tours or visits to mines and mining plants by persons who are younger than the specified minimum age to work if they are accompanied by and under the direction of a guide.
<ul> <li>Agriculture</li> <li>Arts and Culture</li> <li>Environment</li> <li>Health and Wellness</li> <li>Horticulture and Landscaping</li> </ul>	Certain workplaces (or parts thereof) may be covered, with respect to age restrictions, by regulations governing other sectors. For example, see the industrial establishments regulation (Reg. 851, R.R.O. 1990).		
• Construction • Manufacturing	Window cleaning	18	Not applicable. (The regulation governing window cleaning is Reg. 859, R.R.O. 1990.)

#### Notes to Appendix C

- As specified in regulations made under the Occupational Health and Safety Act (OHSA). Other statutes and regulations made under those statutes also set minimum ages for various occupations.
  - In addition, some workplaces have established their own, *more stringent* minimum ages for employment. For instance, some retail establishments and restaurant chains will not hire anyone under the age of 16, even though the legislated minimum age limit is lower. Similarly, some industrial establishments, and other workplaces that require the use of heavy equipment or machinery, will not hire anyone under the age of 18, even though the legislated minimum age limit might be lower. Such in-house minimum age requirements may be acceptable, as long as the limits do not conflict with the Ontario Human Rights Code or other applicable law.
- 2. Column 1 identifies the Specialist High Skills Majors with which the workplace categories in column 2 may be associated. Note, however, that some specialist programs may involve workplaces identified in more than one category (e.g., a business program may involve offices, factories, and construction sites). When using this chart to verify compliance

with minimum age to work and visit requirements, always refer to the particular type of workplaces involved in the program (column 2), not to the sector to which the program relates (column 1).

- 3. Under certain conditions, as identified in this table, persons younger than the minimum age to work may visit, but not work in, certain workplaces.
- 4. According to the OHSA, *industrial establishment* means an office building, factory, arena, shop or office, and any land, buildings and structures appertaining thereto.
- 5. According to the OHSA, factory means
  - a) a building or place other than a mine, mining plant or place where homework is carried on, where,
    - any manufacturing process or assembling in connection with the manufacturing of any goods or products is carried on,
    - ii) in preparing, inspecting, manufacturing, finishing, repairing, warehousing, cleaning or adapting for hire or sale any substance, article or thing, energy is,
      - (A) used to work with any machinery or device, or
      - (B) modified in any manner,
    - iii) any work is performed by way of trade or for the purposes of gain in or incidental to the making of any goods, substance, article or thing or part thereof,
    - iv) any work is performed by way of trade or for the purposes of gain in or incidental to the altering, demolishing, repairing, maintaining, ornamenting, finishing, storing, cleaning, washing or adapting for sale of any goods, substance, article or thing, or
    - v) aircraft, locomotives, or vehicles used for private or public transport are maintained,
  - b) a laundry including a laundry operated in conjunction with,
    - i) a public or private hospital,
    - ii) a hotel, or
    - iii) a public or private institution for religious, charitable or educational purposes, and
  - c) a logging operation.
- 6. According to the OHSA, *logging* means the operation of felling or trimming trees for commercial or industrial purposes or for the clearing of land, and includes the measuring, storing, transporting or floating of logs, the maintenance of haul roads, scarification, the carrying out of planned burns and the practice of silviculture.
- 7. According to the OHSA, construction includes erection, alteration, repair, dismantling, demolition, structural maintenance, painting, land clearing, earth moving, grading, excavating, trenching, digging, boring, drilling, blasting or concreting, the installation of any machinery or plant, and any work or undertaking in connection with a project but does not include any work or undertaking underground in a mine.

Project means a construction project, whether public or private, including,

- a) the construction of a building, bridge, structure, industrial establishment, mining plant, shaft, tunnel, caisson, trench, excavation, highway, railway, street, runway, parking lot, cofferdam, conduit, sewer, water main, service connection, telegraph, telephone or electrical cable, pipe line, duct or well, or any combination thereof,
- b) the moving of a building or structure, and
- c) any work or undertaking, or any lands or appurtenances used in connection with construction.
- According to the OHSA, *mine* means any work or undertaking for the purpose of opening up, proving, removing or extracting any metallic or non-metallic mineral or mineral-bearing substance, rock, earth, clay, sand or gravel.
- According to the OHSA, *mining plant* means any roasting or smelting furnace, concentrator, mill or place used for or in connection with washing, crushing, grinding, sifting, reducing, leaching, roasting, smelting, refining, treating or research on any substance mentioned in the definition of "mine" (see note 8, above).

# **Program Profiles**



# Program Profile: Conseil des écoles publiques de l'Est de l'Ontario

Name of Initiative	Integrated Training in Management, Marketing, and Entrepreneurship
Brief description	This program is offered in partnership with Conseil des écoles catholiques de langue française du Centre-Est (CECLFCE) and Conseil scolaire de district catholique de l'Est ontarien (CSDCEO). The SHSM has four areas of focus: entrepreneurship, finance, marketing, and project management. Student have opportunities to engage in learning experiences that will enable them to make contacts, network, and acquire skills that will be useful for working in the business sector.
Number of students	94
Board	Conseil des écoles publiques de l'Est de l'Ontario (CEPEO) 2445, boulevard St-Laurent Ottawa ON K1G 6C3
Board contact	Name: Suzanne Moncion Title: Surintendante de l'éducation Phone: 613-742-8960 ext. 3845 Fax: 613-842-8740 E-mail: Suzanne.moncion@cepeo.on.ca
School	CEFEO – Centre d'éducation et de formation de l'Est ontarien 750, rue Principale Casselman ON KOA 1M0
School contact	Name: Michel Racicot Title: Directeur Phone: 613-764-1941 Fax: 613-764-3135 E-mail: racimi@csdceo.on.ca
Partners: Business/Community	Caisse populaire d'Orléans
College	La Cité collégiale
University	Université d'Ottawa

# Specialist High Skills Major-Business Program Profile: Conseil scolaire de district catholique de l'Est ontarien

Name of Initiative	Business and Entrepreneurship
Brief description	This program is offered in partnership with Conseil des écoles publiques de l'Est de l'Ontario (CEPEO), Conseil des écoles catholiques de langue française du Centre-Est (CECLFCE), Campus d'Alfred, La Cité collégiale, and l'Université d'Ottawa. In addition to enabling students to meet the requirements of the OSSD and easing the transition to their chosen postsecondary destination, this SHSM provides students with pathways that will enable them to develop Essential Skills and engage in learning experiences that will be useful for working in the business sector.
Number of students	25–40
Board	Conseil scolaire de district catholique de l'Est ontarien (CSDCEO) 875, chemin de comté 17 L'Orignal ON KOB 1KO
Board contact	Name: Céline Cadieux Title: Surintendante de l'éducation Phone: 613-675-4691 Fax: 613-675-2789 E-mail: cadice@csdceo.on.ca
School	CEFEO – Centre d'éducation et de formation de l'Est ontarien 750, rue Principale Casselman ON KOA 1M0
School contact	Name: Michel Racicot Title: Directeur Phone: 613-764-1941 Fax: 613-764-3135 E-mail: racimi@csdceo.on.ca
Partners: Business/Community	Caisse populaire Desjardins Carkner – Buro plus Deloitte & Touche Groupe Financier Hamon, Inc. Montfort Hospital
College	La Cité collégiale
Universities	· Campus d'Alfred – Université de Guelph

Université d'Ottawa



## Program Profile: Conseil scolaire catholique Franco-Nord

Name of Initiative	Business and Entrepreneurship
Brief description	This SHSM in business enables students to personalize their high school experience to reflect their talents and areas of interest. As well as meeting the requirements of the OSSD, students will be preparing themselves for a successful transition to their chosen postsecondary destination. The region of <i>Ciel bleu</i> (the Blue Sky Region) lends itself to entrepreneurship and business, notably in the tourism sector, and has numerous small and medium-sized businesses.
Number of students	20
Board	Conseil scolaire catholique Franco-Nord (CSCFN)
	681-C, rue Chippewa Ouest
	North Bay ON P1B 6G8
Board contact	Name: Gisèle Landriault
	Title: Surintendante
	Phone: 705-472-1702 ext. 237
	Fax: 705-474-3824
	E-mail: landriag@franco-nord.ca
School	École secondaire catholique Algonquin
	556, avenue Algonquin
	North Bay ON P1B 4W8
School contact	Name: Grégoire Lefebvre
	Title: Directeur
	Phone: 705-472-8240
	Fax: 705-472-8476
	E-mail: lefebvrg@franco-nord.ca
Partners:	
Business/Community	City of North Bay
College	Collège Boréal
University	Université Laurentienne

# Program Profile: Halton District School Board / Halton Catholic District School Board

Name of Initiative	Business and Entrepreneurial Skills Training (BEST) Program		
Brief description	BEST, an integrated business and entrepreneurial studies program, facilitates students' success in various postsecondary destinations related to the business sector. The BEST learning environment offers integrated cross-curricular course delivery, focusing on case study analysis and problem-solving skills to develop successful business students.		
Number of students	30–40		
Board 1	Halton District School Board		
	2050 Guelph Line		
	Burlington ON L7R 3Z2		
Board contact	Name: Dave Lewis		
	Title: Pathways, Co-op and Guidance Coordinator		
	Phone: 905-335-3663 ext. 2225		
	Fax: 905-332-1891		
	E-mail: lewisd@hdsb.ca		
Board 2	Halton Catholic District School Board		
	802 Drury Lane		
	Burlington ON L7R 2Y2		
Board contact	Name: Rob DeRubeis		
	Title: Curriculum Consultant – Technological Studies		
	Phone: 905-632-6314		
	Fax: 905-632-5417		
	E-mail: derubeisr@hcdsb.org		
School 1	Gary Allan High School		
	215 Ontario St South		
	Milton ON L9T 4N5		
School contact	Name: David Boag		
	Title: Principal		
	Phone: 905-632-2944		
	Fax: 905-637-5390		
	E-mail: boagd@hdsb.ca		

School 2 Abbey Park Secondary School

1455 Glen Abbey Gate Oakville ON L6M 2V7

School contact Name: Regan Heffernan

Title: Principal
Phone: 905-827-4101
Fax: 905-825-5265

E-mail: heffernanr@hdsb.ca

Additional contact Name: Kim Wallace

Title: Coordinator
Phone: 905-335-3663
Fax: 905-332-1891
E-mail: wallacek@hdsb.ca

Partners:

Business/Community · Halton Region – Business Development Centre

Ministry of Small Business and Entrepreneurship: Youth Programs -

Entrepreneurships Branch

Young Women Entrepreneurs Conference

College Sheridan College

# Program Profile: Near North District School Board

Name of Initiative	It's Our Business
Brief description	It's Our Business focuses on developing management skills and leader-ship abilities for students entering the fields of business and entre-preneurship by emphasizing work experience in the school store and in the community. Students are actively engaged in additional business functions such as designing innovative products and services, organizing human and financial resources, creating marketing plans, and developing effective teamwork and management skills.
Number of students	42
Board	Near North District School Board
	963 Airport Rd
	PO Box 3110
	North Bay ON P1B 8H1
Board contact	Name: Karin Podlatis-Brown
	Title: Secondary Program Coordinator/SHSM Coordinator
	Phone: 705-472-7015 ext. 5066
	Fax: 705-472-9927
	E-mail: podlatisk@nearnorthschools.ca
School	Chippewa Secondary School
	539 Chippewa St West
	North Bay ON P1B 6G8
School contact	Name: Mary Beth Hurley
	Title: Business Department Head and SHSM Lead
	Phone: 705-472-4010
	Fax: 705-474-2120
	E-mail: hurleym@nearnorthschools.ca
Partners:	
Business/Community	<ul> <li>Downtown Improvement Area, City of North Bay</li> </ul>
	Results Media
	Rotary Club of North Bay
	- Royal Bank of Canada
	The Capitol Centre (non-profit)
	VS Accounting
College	Canadore College
University	Nipissing University

### Program Profile: Ottawa Catholic School Board

Name of Initiative	Make It Your Business
Brief description	The program focus provides students with the opportunity to explore and gain experience in the areas of accounting, marketing, and entre preneurship. Students are engaged in activities such as creating marketing plans, developing products and services, understanding the importance of financial controls, and developing effective teamwork and communication skills. The program includes access to real-world experience through the local business community. Students have the opportunity to participate in industry tours, conferences, presentations, and business competitions.
Number of students	25
Board	Ottawa Catholic School Board
	570 West Hunt Club Rd
	Ottawa ON K2G 3R4
Board contact	Name: Hazel Lambert
	Title: Principal of Path:vays to Success
	Phone: 613-224-2222
	Fax: 613-225-4284
	E-mail: hazel.lambert@ottawacatholicschools.ca
School	All Saints Catholic High School
	5115 Kanata Ave
	Ottawa ON K2K 3K5
School contact	Name: Tom Kennedy
	Title: Business Department Head
	Phone: 613-271-4254
	Fax: 613-591-8127
	E-mail: tom.kennedy@ottawacatholicschools.ca
Partners:	
Business/Community	- Dell Canada, Inc.
	Ottawa Centre for Research and Innovation
College	Algonquin College
University	Carleton University



Name of Initiative SHSM-Business

Brief description This SHSM focuses on helping students explore their interests and find

connections between their studies and their career aspirations in the field of business. The program specializes in three key areas of business: technology, finance, and management. Students are actively engaged in business challenges and opportunities such as preparing and presenting business plans for the export of products and services to markets throughout the world, organizing and analysing financial resources to optimize business success, creating marketing plans, and developing effective teamwork and management skills for a twenty-first-century workplace. Students in the SHSM program meet with business repre-

sentatives to discuss their career and business plans.

Number of students 30

Board Peel District School Board

5650 Hurontario St Mississauga ON L5R 1C6

Board contact Name: Rebecca Crouse

Title: Instructional Coordinator, Secondary

Phone: 905-890-1010 ext. 2557 E-mail: rebecca.crouse@peelsb.com

School Central Peel Secondary School

32 Kennedy Rd North Brampton ON L6V 1X4

School contact Name: Joy Squire

Title: Principal Phone: 905-451-0432 Fax: 905-451-4763

E-mail: joy.squire@peelsb.com

Partners:

Business/Community Brampton Board of Trade

· Certified General Accountants Ontario

· Red Lemon

The Corporate Cure

Truth Hardware

College Sheridan College

### Program Profile: Peel District School Board

Name of Initiative	SHSM-Business	
Brief description	The program is focused on entrepreneurship and designed for student who are planning on starting or running their own business, or who will become employees within an organization. Students develop a deeper understanding of what it takes to run a successful business, including business plan development, financing, document productio and management, strategic planning, and organizational behaviour an management. In addition, students develop communication, organizational, teamwork, time management, and leadership skills. Students have opportunities to interact with entrepreneurs, experience entrepreneurship in action, and receive feedback on their ideas and plans.	
Number of students	30	
Board	Peel District School Board	
	5650 Hurontario St	
	Mississauga ON L5R 1C6	
Board contact	Name: Rebecca Crouse	
	Title: Instructional Coordinator, Secondary	
	Phone: 905-890-1010 ext. 2557	
	E-mail: rebecca.crouse@peelsb.com	
School	Harold M. Brathwaite Secondary School	
	415 Great Lakes Dr	
	Brampton ON L6R 2Z4	
School contacts	Name: Cathy Darmanin	
	Title: Head of Business and Career Studies	
	Phone: 905-793-2155 ext. 423	
	E-mail: cathy.darmanin@peelsb.com	
	Name: Maria Staring	
	Title: Teacher, Cooperative Education and Business	
	Phone: 905-793-2155 ext. 450	
	E-mail: maria.staring@peelsb.com	
Partners:		
Business/Community	Canadian Youth Business Foundation	
,	Junior Achievement Canada	
	- Small Business Enterprise Centre, City of Brampton	
College	George Brown College	
University	Wilfrid Laurier University	

### Program Profile: Rainbow District School Board

Name of Initiative	Management Certificate	
Brief description	The program provides students with knowledge of the world of business by supporting opportunities to explore various areas of business and commerce, including accounting, organizational behaviour, marketing, and economics. Students operate a school-based store and use digital audio and video technology to market items in the store, at school events and activities, to school teams, and in the school cafeteria. Students develop communication, analytical, and creative problem-solving skills by integrating academic theory with hands-on experiential learning opportunities. They participate in a speaker series presented during the lunch hour and are paired with a mentor from the business community, and with their mentor's guidance run their own business. Additionally, students take an active role in the Sudbury Regional Business Centre's "After Business" workshop series.	
Number of students	45	
Board	Rainbow District School Board 69 Young St Sudbury ON P3E 3G5	
Board contacts	Name: Theresa Kelly Title: Student Success Leader Phone: 705-523-3308 ext. 226 Fax: 705-523-3314 E-mail: kellyt@rainbowschools.ca  Name: Sheila Giroux Title: Program Coordinator, Grades 7–12 Phone: 705-523-3308 ext. 210 Fax: 705-523-3314 E-mail: girouxs@rainbowschools.ca	
School 1	Lasalle Secondary School 1545 Kennedy St Sudbury ON P3A 2G1	
School contact	Name: Ada Della Penta Title: Principal Phone: 705-566-2280 Fax: 705-566-1008 E-mail: dellapa@rainbowschools.ca	

School 2 Sudbury Secondary School

85 Mackenzie Street Sudbury ON P3C 4Y2

School contact Name: Paul Camillo

Title: Principal Phone: 705-674-7551 Fax: 705-674-5388

E-mail: camillp@rainbowschools.ca

Partners:

Business/Community - A Buck or Two

Business Development Bank of Canada

CANpress

Lloyd Research Group

- Peak Promotional Centre

Sudbury Regional Business Centre

College Cambrian College

University Laurentian University

### Program Profile: Toronto District School Board

Name of Initiative	Business Finance
Brief description	Students develop the necessary skills to record and analyse financial information. They are actively engaged in business functions such as designing innovative products and services, organizing human and financial resources, creating business/marketing plans, and developing effective teamwork and management skills. Many of these skills are acquired through activities with various community agency partners. Learning is enhanced through computer simulations and various competitions that provide leadership development opportunities.
Number of students	15
Board	Toronto District School Board
	5050 Yonge St
	Toronto ON M2N 5N8
Board contact	Name: Bernadette Shaw
	Title: Central Coordinating Principal, Experiential Learning
	Phone: 416-396-7106
	Fax: 416-396-6018
	E-mail: Bernadette.Shaw@tdsb.on.ca
School	L'Amoreaux Collegiate
	2501 Bridletown Circle
	Toronto ON M1W 2K1
School contact	Name: Elizabeth Mayhew
	Title: Vice-Principal
	Phone: 416-396-6745
	Fax: 416-396-6753
	E-mail: Elizabeth.mayhew@tdsb.on.ca
Partners	
Business/Community	- Danforth Business Improvement Association
	- Jobstart
	- Junior Achievement
Colleges	- Centennial College
	George Brown College

### Program Profile: Toronto District School Board

Name of Initiative	Entrepreneurship
Brief description	The program includes an emphasis on both small business ventures and business in the global economy. The elements of entrepreneurship are integrated in all aspects of the curriculum, with a concentration on leadership, information technology, and business management skills. Students are actively engaged in business functions such as designing innovative products and services, organizing human and financial resources, creating marketing plans, and developing effective teamwork and management skills. Skills and knowledge are applied through students running their own business ventures and working with organizations such as Junior Achievement.
Number of students	15
Board	Toronto District School Board
	5050 Yonge St
	Toronto ON M2N 5N8
Board contact	Name: Bernadette Shaw
	Title: Central Coordinating Principal, Experiential Learning
	Phone: 416-396-7106
	Fax: 416-396-6018
	E-mail: Bernadette.Shaw@tdsb.on.ca
School	Scarlett Heights Entrepreneurial Academy
	15 Treehorne Dr
	Toronto ON M9P 1N8
School contact	Name: Adrian Graham
	Title: Principal
	Phone: 416-394-7750
	Fax: 416-394-7928
	E-mail: Adrian.graham@tdsb.on.ca
Partners:	
Business/Community	- Danforth Business Improvement Association
	- Jobstart
	- Junior Achievement
Colleges	- Centennial College
	George Brown College

### Program Profile: Toronto District School Board

Name of Initiative	Sports Marketing
Brief description	The focus of the program is on marketing and event planning in the sports and entertainment industries within the areas of marketing, sales and service excellence, accounting, entrepreneurship, and business and communications technology. Students are actively involved in planning, organizing, marketing, and producing sports and entertainment events, including large-scale tournaments, high-profile single-da events, and multi-day festivals such as the annual "Taste of the Danforth" Students develop skills and knowledge by applying their classroom learning through working directly with the event planning and marketing teams for community and school events.
Number of students	15
Board	Toronto District School Board
	5050 Yonge St
	Toronto ON M2N 5N8
Board contact	Name: Bernadette Shaw
	Title: Central Coordinating Principal, Experiential Learning
	Phone: 416-396-7106
	Fax: 416-396-6018
	E-mail: Bernadette.Shaw@tdsb.on.ca
School	Eastern Commerce Collegiate Institute
	16 Phinn Ave
	Toronto ON M4J 3T2
School contact	Name: Kenn Harvey
	Tittle: Vice-Principal
	Phone: 416-393-0230
	Fax: 416-393-0231
	E-mail: Kenn.harvey@tdsb.on.ca
Partners:	
Business/Community	<ul> <li>Danforth Business Improvement Association</li> </ul>
	- Jobstart
	- Junior Achievement
Colleges	· Centennial College
	George Brown College



